

#### **Hepatitis Free Northern New England**

# **Discovery Committees**

Discovery Committees are HFNNE subcommittees designed to engage key stakeholders in problemsolving roundtables around complex and high-priority issues relating to viral hepatitis elimination in Northern New England.

# **Overview:** Discovery Committees



Origin: Based on a model developed by the NH Viral Hepatitis Program, rooted in the pretrial process of "Discovery."



Need: To explore assumptions, facts, and evidence around differing views across on high priority issues relating to viral hepatitis.

Discovery

**Responding to this question**: Do we risk focusing too narrowly on some "solutions" without considering others — and fracturing relationships before they are even built, if we are overly prescriptive about what we assume needs to be done and how we think it should be approached?



Focus: Building relationships across all impacted stakeholders.



Steering Committee



#### **PURPOSE**

Hep Free NNE Discovery Committees (DCs) are established to explore complex, politically fraught, or sensitive issues that have the potential for maximum impact for freeing Northern New England from viral hepatitis.



#### **GOALS**

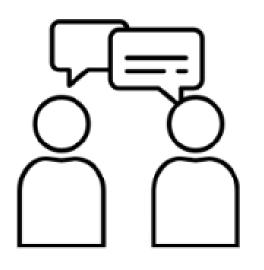
- To approach a complex hepatitis-related topic *curiously*, intending to discover new information, investigate assumptions, and expose complexities.
- To strengthen relationships with stakeholders around the issue area.
- To document, organize, and present the findings to broader decisionmaking bodies.



#### **CURRENT COMMITTEES**

(1) Medicaid Partnerships; (2) Perinatal HCV Care and; (3) HCV Care in Correctional Settings and Reentry





So far, approximately **34** stakeholders have been engaged in

**24** Discovery Committee Listening Sessions and counting.



## **Medicaid Partnerships**

# NOR FREE FROM HEPATITIS

## **Purpose Statement**

The Medicaid Partnerships in VH elimination Discovery Committee will bring together stakeholders from Medicaid programs, Managed Care Organizations and key Medicaid partners such as Pharmacy Benefit Administrators, enrolled providers and someone with lived experience, or an advocacy group to:

- Identify Medicaid specific challenges to VH elimination efforts
- Explore feasibility for some popular Medicaid based solutions (subscription models, removal of PAs)
- Establish relationships and ways for stakeholders to become engaged in future Hep Free NNE planning and workgroups.

## **Hepatitis C Care in Correctional Settings**



## **Purpose Statement**

The HCV Care in Correctional Settings Discovery Committee will bring together stakeholders from the field of correctional healthcare to discuss the strategies, strengths, and challenges in addressing hepatitis C prevention and treatment in correctional settings and while transitioning out.

Specifically, we will outline the current state of prevention and treatment services in the tristate area. Using this information, we will identify actionable, future state goals for strengthening and standardizing systems of care and for implementing treatment and prevention activities that will ultimately lead to the elimination of HCV in incarcerated populations in Maine, New Hampshire and Vermont.

## Perinatal Hepatitis C

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## **Purpose Statement**

The Perinatal Hepatitis C Discovery Committee will seek identify the gaps and barriers to:

- Hepatitis C screening of all pregnant persons being done per the American College of Obstetrics and Gynecology (ACOG) guidelines, including improving provider education;
- Age-appropriate screening for exposed or potentially exposed infants and identify best practices for increasing screening in this population;
- Identifying infants born to HCV+ mothers and;
- Linking perinatally exposed infants who test positive HCV RNA positive at 18-36 months
  to hepatitis C care and treatment.

# THANK YOU!

**Andrew Seaman** Anne-Marie Toderico Benjamin Carbone **Brian Castonguay** Bronwyn Barnett Bryan Slaney Chloe Manchester Courtney Pladsen Jay Gupta **Kristen Chopas** Laurie Williams Melissa Caminiti Ryan Landry **Roxann Stubbs** Stefan Beck





# Medicaid Discovery Committee for the HepFree NNE Initiative

**September 14, 2023** 

Kristen Chopas
Jay Gupta, RPh, C-IAYT
Andrew Seaman, MD
Roxann Stubbs, NP
Anne-Marie Toderico, PharmD

### MEDICAID & THE MEDICAID DISCOVERY COMMITTEE

- As a safety net agency, Medicaid is a complicated space:
- Care needs for a broad patient population
- Federal compliance requirements

- State specific policies
- Fiscal constraints

The **Medicaid Discovery Committee** will bring together stakeholders from Medicaid programs, Managed Care Organizations and key Medicaid partners such as Pharmacy Benefit Administrators, enrolled providers and people with lived experience, or an advocacy group to:

- 1. Identify **Medicaid-specific challenges** to VH elimination efforts
- 2. Explore feasibility for some **popular Medicaid-based solutions** (subscription models, removal of prior authorizations [PAs])
- Establish relationships and ways for stakeholders to become engaged in future Hep Free NNE planning and workgroups.



## **METHODOLOGY**

From all three states over the course of three weeks...

- 14 Listening Sessions
- 24 Participants

### > PARTICIPANTS:

- Providers
- Pharmacists
- Medicaid Fee For Service and Managed Care agencies
- Patient advocates



#### **PATIENT EXPERIENCES**

- People at Risk:
- HCV Testing/Treatment Prioritization
- Cost of Treatment
- Provider Stigma
- Prior Authorization Lab Criteria
- Patient Follow Up
- Specialty Pharmacy Requirement



# PROVIDER EXPERIENCES

# Provider HCV experience varies widely

- Not enough providers
   Especially able, willing, available for complicated cases
- Medicaid PA requirements overwhelming
- Provider resistance/refusal to treat
- Overcoming provider training barriers: ECHO programs, telehealth, flexible care models
- Managing medications within clinic
- Mobile testing and treatment for rural areas utilizing grant funding
- Pharmacist-led treatment workflows
- Provider organizations successful at navigating Medicaid processes have care workflows built around Medicaid PA requirements

# MEDICAID AGENCY EXPERIENCES

Feedback: Medicaid agencies easy to work with due to ability to get a person on the phone, speedy approvals, and ease of accommodation for unusual situations.

#### Prior Authorization

- Required in Maine, VT and NH MCOs
- Not required at Fee For Service NH for treatment naïve patients prescribed preferred product

#### Medicaid Agencies

- Perception: PA changes simplified processes
- Practice: PAs still complex, lengthy

#### Smart PAs

#### Transportation scheduling difficulties

#### Barriers to care:

- Serum Pregnancy testing (ME, NH MCOs, VT)
- HBV antigen time requirements (ME, NH MCOs, VT)
- Medication limitations (ME)
- Required genotype testing (ME, NH MCOs, VT)
- Specialty pharmacy requirement (NH MCOs)

# Five Primary Access Barriers Identified in Tri-State Region





PRIOR AUTHORIZATION COMPLEXITIES



TESTING & LINKAGE TO CARE (TLC)







# **Primary Access Barriers: Successes & Ideas**

**COST OF CARE** 

PRIOR AUTHORIZATIONS

TESTING & LINKAGE TO CARE

PROVIDER HESITANCY
HEALTH SYSTEM
CAPACITY

PHARMACY LIMITATIONS

# As always... Cost is Complicated.

Agencies work with manuf. and federal gov't to receive rebates from drug manuf. that help to enhance access to cost effective curative therapies.

# Look to success in other states.

MA, NY, CA, OR

No PA for new starts

# Pre-appointment labs decrease follow-up appointment times, accelerates process, makes visits more productive.

Expanded
education &
outreach for
providers is
needed to
decrease
hesitancy and
increase capacity.
How to execute?

"When we make it too complex, we lose people.

Meet them where they are at on that day, they will take treatment."



# Thank you to the Medicaid Discovery Committee's Listening Session Participants

#### **TAKE AWAYS:**

- Listen to the voices that were graciously shared.
- Take their experiences and feedback and set the navigation towards HCV Elimination in the Tri-States.

- Kathryn Nurnberger
- Michael Ouellette
- Cheryle Pacapelli
- Rachel Picone
- Michael Rapaport
- Taylor Robichaud
- Megan Rusby
- Andy Seaman
- Carlysle Schenk
- Ashley Smith
- Arlene Wiseman
- Marcy Wood
- Laureen Biczak
- Sean Buckley
- Peg Clifford
- Sue Durkin
- Betsy Eccles
- Lise Farrand
- Staci Hermann
- Rebecca Hill
- Lisa Hurteau
- Jacqueline Hyde
- Megan Jensen
- New Hampshire Recovery Coaches





# HepFree NNE – Correctional Healthcare Discovery Committee

October 5, 2023

Bronwyn Barnett
Stefan Beck
Melissa Caminiti
Benjamin Carbone
Brian Castonguay
Ryan Landry
Bryan Slaney

# Discovery Committee: HCV Care in Correctional Settings

#### Goal

#### **Stakeholders**

#### **Timeframe**

- Outline the current state of prevention and treatment services
- Identify actionable, future state goals for strengthening and standardizing systems of care
- Nursing leadership, medical providers, pharmacists, administrative leadership, and community partners from ME, NH, and VT
- Virtual group meetings and individual interviews occurred between June and September 2023



## **Current State**

# Hep C Screening

- State prison systems:
  - Universal screening at intake
  - Annual screening is based on clinical presentation and known or reported risk factors
- Maine Jail:
  - Screening based on clinical presentation and known or reported risk factors

# **Ideal State**

# Hep C Screening

- Universal screening at intake in <u>all</u> correctional settings
- Universal screening at annual/biannual physicals
- Real time assessment and screening after suspected or known engagement in highrisk activities (e.g., new tattoo, infection or abscess related to injection, etc.)
- Follow-up screening in the community
- **❖**Topic to research further:
  - Universal and/or selective testing prior to release into the community



## **Current State**

# Hep C Treatment

- ME and NH state prison systems provide treatment for all medically appropriate individuals
- ME Jail and VT DOC (unified system) provide treatment to those who meet specified treatment thresholds
- Challenges for jails/unified systems:
  - Short and unknown sentence lengths
  - Need for more robust community partnerships to assist with treatment
- Challenge for All
  - Financial resources
  - Community partnerships for ongoing treatment and/or treatment initiation at release

# **Ideal State**

# Hep C Treatment

- <u>All</u> medically appropriate individuals with Hep C receive treatment while incarcerated
- Pathways exist to accommodate individuals who release during the mid-course of treatment
- Solid community referral networks exist
- Health navigators embedded and able to follow individuals after release to assist with accessing community treatment
- Immediate and long-term payment mechanisms established for individuals releasing prior to treatment completion
- Community based MOUD treatment and Hep C treatment bundled

## **Current State**

# Discharge Planning

Discharge planning occurs in all settings, but there are numerous barriers, including:

- Discharge planners may not be medically trained and may not understand the needs of those with Hep C
- Discharge planners typically don't follow individuals after they release and therefore can't assist with navigating community care
- Difficulty obtaining community appointments due to long waitlists and providers being hesitant to work with formerly incarcerated individuals
- In jail settings short and/or unknown sentence length makes discharge planning even more complicated
- Current processes heavily reliant on providing comprehensive discharge education and on independent follow-through of the releasing individual
- Medical coverage may be unknown, nonexistent, or have a long waiting period

# **Ideal State**

# Discharge Planning

- All individuals with Hep C will have access to a dedicated discharge planner who provides care navigation post-release
- Workflows developed to provide ample lead time to plan for Hep C care needs
- Referral pathways to community-based resources developed to ensure timely access to follow-up care
- Reduce stigma and foster increased willingness to work with formerly incarcerated individuals
- Bidirectional communication pathways developed to ensure comprehensive and timely information exchange
- Release of information (ROIS's) signed for <u>all</u> potential providers

# **Current State**

# Education and Prevention

- Irregular healthcare staff education often without a standard curriculum
- Education for incarcerated individuals occurs at intake, during annual physicals, at release, and as needed typically in association with an event (e.g., injection related infection or new prison tattoo)
- Education materials are not always checked for health or cultural literacy, unknown or inconsistent schedules for updating the materials
- Teach back method for education not consistently used
- Many prison- and jail-based efforts are aimed at mitigating existing infections vs.
   preventing new infections

# **Ideal State**

# Education and Prevention

- Develop standardized annual education for healthcare staff
- Update curriculum at least biannually and incorporate teach back as part of the education process
- Create standardized patient education materials using the concepts of health literacy and cultural competency and update at least biannually
- Ensure that patient education materials include detailed timelines for follow-up care
- Supplement one-on-one education with periodic classes and develop a peer support system to assist with ongoing education
- Ensure education is setting relevant (e.g., risks of using shared needles/ink for prison tattoos)
- Bundle MOUD and Hep C care to reduce reinfection

Additional time needs to be dedicated toward discussion and development of prevention methods to employ in correctional settings

# Special Thank You

# Subject Matter Experts

- Bronwyn Barnett NH Department of Health and Human Services
- Stefan Beck Gilead Sciences, PA
- William Boylan Wellpath
- Melissa Caminiti Groups Recover Together
- Benjamin Carbone NH DOC
- Brian Castonguay Wellpath/ME DOC
- Amy Cummings Maine Family Planning Reproductive Justice Program
- Isaac Dayno VT DOC
- Celia Englander NH DOC
- Ryan Landry NH DOC
- Jacqueline Rose VT DOC
- Brenda Shattuck VT DOC
- Jessica Sherman VT DOC
- Bryan Slaney Kennebec County Jail (ME)
- Max Titus VT DOC

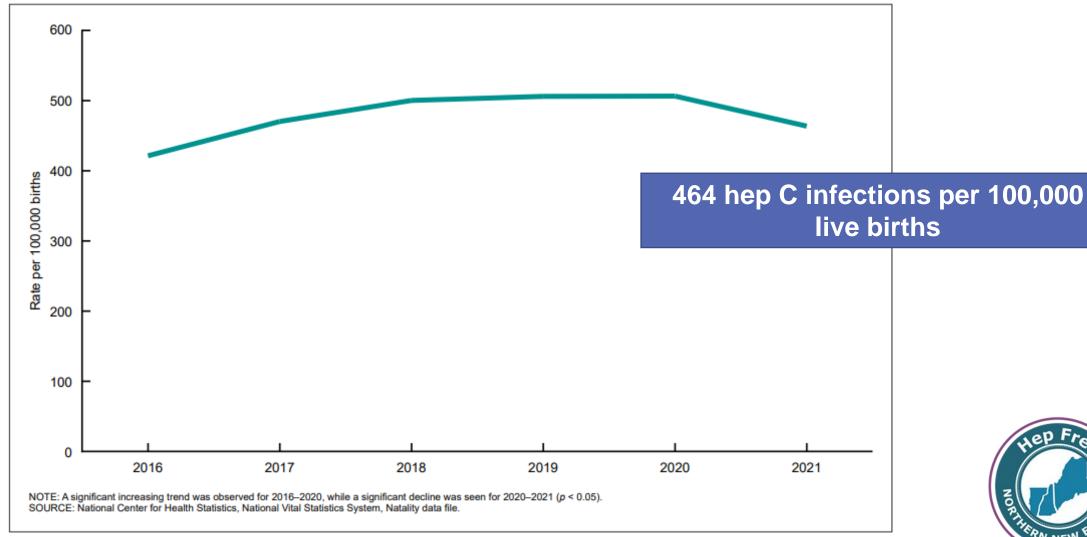


# Perinatal Hepatitis C Discovery Committee Findings

**October 5th, 2023** 

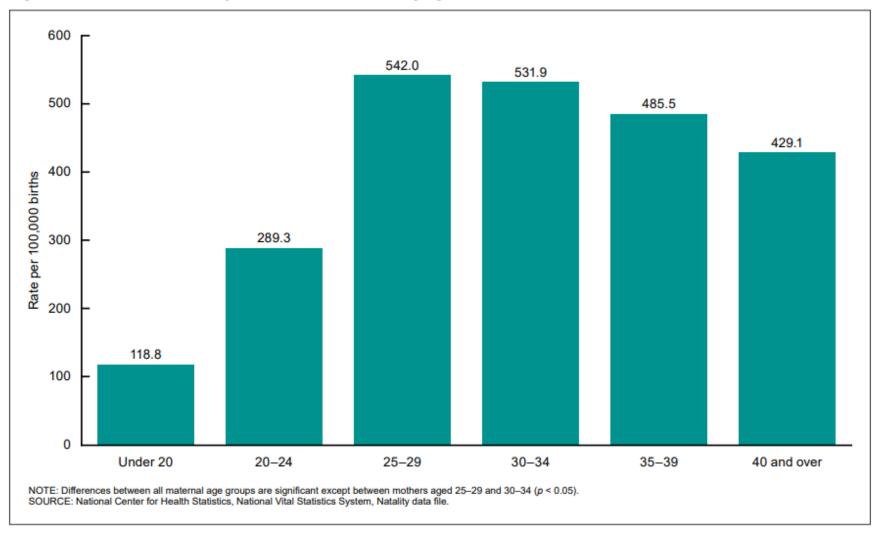
## Perinatal hepatitis C infections have increased and remain high

Figure 1. Rate of maternal hepatitis C virus infection: United States, 2016–2021



# The highest rates of parental hepatitis C are among pregnant persons 25-29 years old

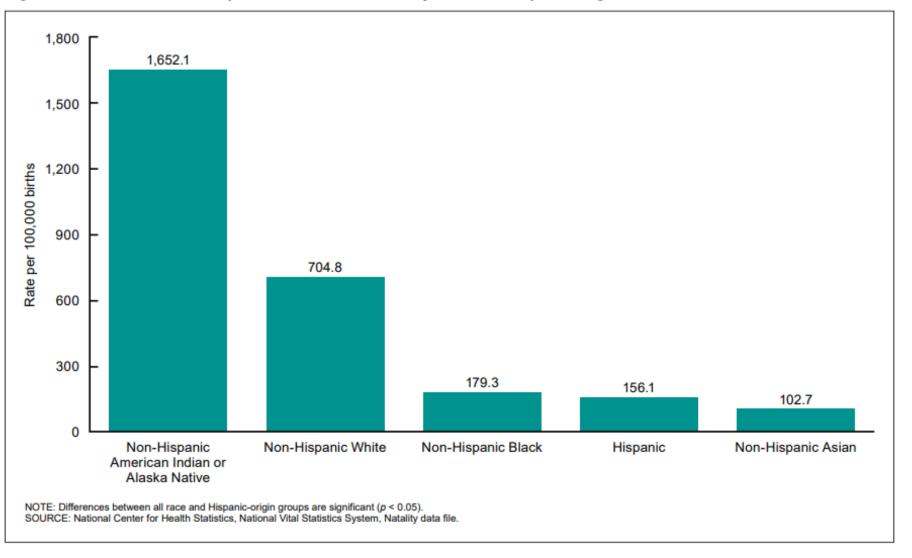
Figure 2. Rate of maternal hepatitis C virus infection, by age of mother: United States, 2021





# American Indian and Native Alaskan Natives are disproportionately impacted

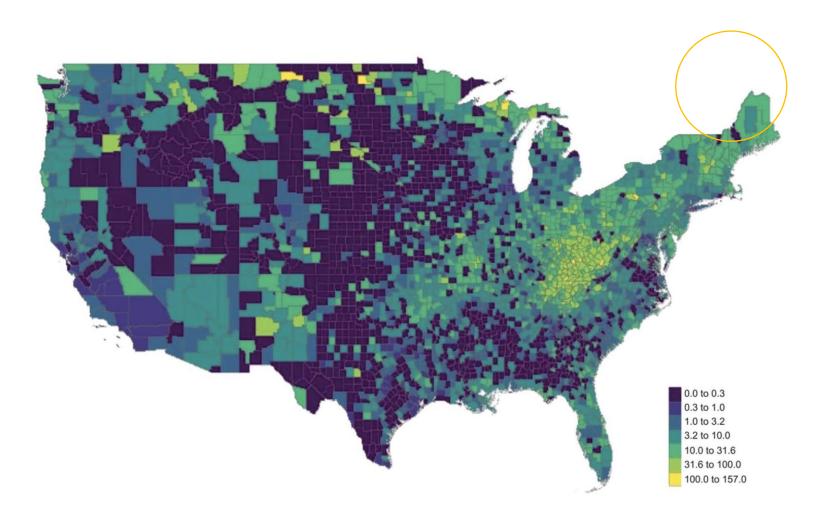
Figure 3. Rate of maternal hepatitis C virus infection, by race and Hispanic origin of mother: United States, 2021

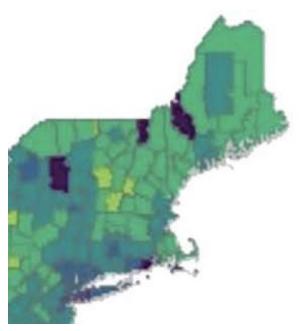




### Perinatal hepatitis C prevalence varies widely by county

#### **Heat Map of Perintal Hepatitis C Prevalence by County, 2017**







# Challenges



# PRENATAL (during pregnancy)

There is a general sense of fragmentation and lack of clarity about which providers are responsible for information sharing

#### Lack of Knowledge:

 Lack of awareness among public and practitioners of need for HCV screening

#### Patient History of IVDU:

- May complicate blood draw
- May be triggering/shameful

Missed Prenatal Care.

#### Screening Accessibility:

• Some facilities cannot offer in-office testing

#### **DPH Reporting:**

No current designation for pregnancy



# PERINATAL (post-partum)

There is a general sense of fragmentation and lack of clarity about which providers are responsible for information sharing

#### Lack of Knowledge:

Continued lack of awareness of need to screen infants and children

#### *Lack of Information/Communication:*

- Missing maternal history HCV exposure is not well-documented /not shared among providers
- Prenatal and birth history/parent infection not transmitted to pediatric provider

#### Missed Appointments:

Childbearing parent not seen by specialty care following referral

#### Service Availability:

- Lack of providers in rural areas
- Limited lab availability

#### *Length of Treatment:*

 Completing/taking daily medication challenging for younger children

# Opportunities



#### **PRENATAL**

### Treat In-Office:

- Follow-up with virology if referred out much less likely
- Eager to be treated as part of ongoing SUD treatment and/or postpartum care

### Screen All Pregnant Patients:

 Ensure information is available in birth record and available in child's record



#### **PERINATAL**

#### Registry of infants born to HCV+ parents

- Recall at 18 months to ensure final antibody test has been completed
- Ensure child who tests positive has been referred to ID specialist for treatment

#### Ensure infants attend well child visits

Ensure medical records contain HCV exposure information

#### Awareness in clinics serving Children in Foster Care

- Ensure awareness of need to follow up on HCV results
- Test on entry into foster care, if no testing recorded

#### Ensure pediatric providers awareness

Ensure knowledge of latest screening recommendation and viral load test as early as 2 months old

# Coming up next!

**10:45-11:00am** – Break

11:00-11:45am – Interactive Priority-Setting for the Elimination Plan

11:45am-12:00pm – Next Steps and Closing Q&A

# Please do not leave the breakout room or the Zoom meeting!

 You will be brought back to the main Zoom room automatically at 10:59am

